

Coronavirus: COVID-19

The safety of our tenants and our team members is our top priority.

We will do everything we reasonably can to protect you and our team while we undertake repairs and maintenance work in and around your home.

To help support us while we are in your home, please follow this guidance:

- Let us know immediately if anyone in your household has symptoms of Coronavirus.
- We may ask you to vacate the room 15 minutes before we are due to arrive
- Do not enter the room where we are working.
- While we are working please keep your family at least two metres away at all times.
- Please don't offer us drinks or refreshments – we will have our own.

Our operatives reserve the right to stop working if they feel tenants are not following these guidelines or that their health is being put at risk.

Thank you for your help

