

## **A COMPLAINT HAS BEEN MADE ABOUT ME. WHAT HAPPENS NOW?**

### **You have contacted me about anti-social behaviour. What shall I do?**

If we have made contact with you to discuss anti-social behaviour following a complaint that has been made, please do not ignore it. Contact us as soon as possible to discuss the matter. It is important we understand both sides of the story.

### **I have been reported for causing anti-social behaviour, but it's not me, it's visitors to my home. What should I do?**

Under the terms of your tenancy agreement, you are responsible for the behaviour of people living with you or visiting your property. If your visitors cause a nuisance or annoyance to other residents living in your area, your tenancy may be at risk.

If you know someone who lives with you or visits your property is causing anti-social behaviour you must take reasonable steps to resolve this by asking them to stop. If you fail to resolve the anti-social behaviour we may consider taking action against you or your tenancy. If you speak to us about the problems you are having, we will do everything we can to help you stop the ASB.

### **What happens if I am evicted because of anti-social behaviour?**

An eviction for anti-social behaviour is very serious. You may potentially be making yourself intentionally homeless and therefore you may not be re-housed by your local authority. If you are aware that this type of action is being taken against you, you need to contact the Housing Advice team at your local authority immediately for further advice.