



**Two
Rivers
Housing**



Toilet waste disposal advice

www.tworivershousing.org.uk

You're Home Now.

About pumping stations

In cases where waste cannot gravitate to the main sewerage system, or where connection to the main sewer cannot be made due to a physical obstruction, a pumping station may be used.

Pumping stations are designed to act as a collection point for waste, which is stored in a large chamber before being pumped to the main sewer. They are designed to pump human waste and toilet paper only.

All costs for the water treatment plant are included within your rent (as a variable service charge). These charges are based on the amount of money we have had to pay out for servicing, repairs and maintenance of the system.

Repairs are costly and should be avoided, so it is important not to flush inappropriate material down the toilet.

Avoid blockages

Various inappropriate materials cause unnecessary blockages within waste pipes, pumping station breakdowns and premature pump failures. This can lead to serious problems, including the flooding of your home or someone else's.

Please do **not** flush these items down the toilet

Cigarette butts	Baby wipes	Dental Floss
Tights	Contraception	Medicines
Cotton buds	Syringes and needles	Cotton wool
Plasters	Cleaning wipes (flushables)	Razors

Please do **not** pour these down the toilet or sink

Mechanical grease	Engine oil	Kitchen fat
Household chemicals	Gardening chemicals	Paint



Disposing of waste safely

Cooking fat

Allow the fat to cool and solidify, then scrape it out. Wrap it in some newspaper or tin foil and put it in the bin. Alternatively, pour it into a suitable container and, when it has cooled, throw it in the bin.

Sanitary towels, tampons and panty liners

Wrap well and place them in a bin. Special disposal bags are available at pharmacies and supermarkets. In public toilets, please place them in the sanitary disposal bin provided.

Condoms, incontinence pads, used pasters and bandages

Wrap well and put them in the bin.

Disposable nappies, liners and wipes

Wrap well and place in a bin. Nappy disposal bags are also available from supermarkets.

Razor blades

To avoid injury, place razor blades in a solid container before placing in the bin.

Medicines

Return all unused medicines to your local pharmacy for safe disposal. Always keep medicines out of the reach of children.

Used syringes and needles

Needles and syringes should be taken to your nearest disposal bank. Your doctor or pharmacy will be able to advise where this is.

All other waste

Wrap well if necessary, and dispose of safely in your bin.

All other liquids

Contact your local council for details of your nearest household waste recycling centre.



Contact us

Telephone: **033 33 55 44 33**

Website: **www.tworivershousing.org.uk**

Email: **customerservices@2rh.org.uk**

If you would like this leaflet in large print or audio CD, please call us.

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